



Cancellations

If a stall holder needs to cancel, we require at least 48 hours notice. Whilst we do understand that sometimes cancellations can't be helped as emergencies do happen, we would like to remind you that our markets are a community; we have a wonderful group that help and support each other and when stallholders cancel this detracts from the market as a whole, and we really want the market to be a positive event for everybody.

Empty stalls are detrimental to the market and failing to let us know you are not attending causes issues for ourselves and your fellow stallholders.

If a stallholder cancels, payments will NOT be refunded or carried forward, except in particular circumstances which will be reviewed by the ACM Team.

If a stall holder repeatedly cancels, the ACM Team will review the situation and may result in the stall holder being suspended from booking a stall.

Event Cancellations & Cancellation Insurance

All payments are non-refundable unless you have purchased cancellation insurance and ACM cancel a market due to exceptional circumstances. The insurance is only valid if you purchase at the same time as your main ticket. It does not apply if a stall holder decides to cancel.

Event cancellation insurance is not available for Bulkington Christmas Light Switch On, because the funds we raise from the market are used to fund the event and these costs are payable whether the event goes ahead or not.